

Digital Services Act

The Digital Services Act (DSA, Regulation (EU) 2022/2065) is an EU Regulation which entered into force on 16 November 2022. It aims to set out harmonized rules for a safe, predictable and trusted online environment applicable to intermediary services that, among others, connect users with goods, services, and content from others and includes online platforms such as the Siemens Digital Exchange.

Information on 'average monthly recipients' of the Siemens Digital Exchange

Under Article 24 (2) of the DSA, online platforms are required to publish 'information on the average monthly active recipients of the service' in the EU by 17 February 2023 and at least once every six months thereafter. This is for the purposes of determining whether an online platform is a 'very large online platform' (VLOP) as per the DSA, i.e. a platform which reaches an average of at least 45 million users per month in the EU (representing 10% of the EU population). VLOPs are subject to additional requirements due to the role they play in the dissemination of content throughout the EU.

Based on the six-month period from August 2022 to January 2023, the average number of monthly active recipients of our Siemens Digital Exchange in the EU was well below the threshold of 45 million.

We are permanently monitoring the number of average monthly active recipients of our Siemens Digital Exchange in the EU and will publish updated information in accordance with Article 24 (2) of the DSA.

Update August 2023: Based on the six-month period from February to July 2023, the average number of monthly active recipients of our Siemens Digital Exchange in the EU was well below the threshold of 45 million.

Update February 2024: Based on the six-month period from August 2023 to January 2024, the average number of monthly active recipients of our Siemens Digital Exchange in the EU was well below the threshold of 45 million.

Single point of contact for authorities, trusted flaggers and users

Article 11 of the DSA requires online platforms to designate a single point of contact to enable direct communication with the European Commission, EU Member States' authorities, and the European Board for Digital Services regarding

the application of the DSA. These authorities may contact Siemens regarding the DSA at store_operations.plm@siemens.com. Communications with this email address can be in English.

Entities carrying the 'trusted flagger' status as per Article 22 of the DSA may file their notices under Article 16 of the DSA at store_operations.plm@siemens.com.

If you are not contacting Siemens on behalf of an authority or as trusted flagger, but as a user of our Siemens Digital Exchange regarding the DSA, please contact us at store_operations.plm@siemens.com.

Legal Representative in the EU

Under Article 13 of the DSA, providers not established in the EU but which provide services into the EU must designate a legal representative in an EU Member State in which they offer their services for the receipt of, compliance with, and enforcement of decisions issued under the DSA.

Therefore, we appoint Siemens AG with its registered offices in Berlin and Munich, Germany as our legal representative under the DSA. You can find the contact details at <https://www.siemens.com/general/legal>.

Reporting illegal content

If there is content on our Siemens Digital Exchange that you consider illegal, you can report it by sending an email to store_operations.plm@siemens.com.

Disputes about user content and accounts

The DSA provides opportunities to dispute the decisions that online platforms make about content and user accounts. If you believe that we have mistakenly taken action on your account or reported content, you can appeal our decision within six months by sending an email to store_operations.plm@siemens.com. Please include a reason for your appeal and attach any supporting documents (if available).

You may also contact a certified out-of-court dispute settlement body to help resolve any dispute with us relating to our actions on your account or reported content, including if you disagree with the outcome of an appeal. The European Commission will maintain a website listing the available settlement bodies as they become certified. Decisions by out-of-court dispute settlement bodies are not binding on you or on Siemens.